

Investigating the Relationship between School Level and a School Growth Mindset

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Abstract

This study explored the relationship between school level and the psychosocial construct of a growth mindset school culture. Data was collected on the What's My School Mindset (WMSM) Survey from a stratified random sample of PK-12 faculty and administrators (n =



347) in 30 schools across a large northwestern state. The overarching research question was, "Is there a relationship between school level and a school's growth mindset?" Results revealed a significant decrease in the WMSM mean between elementary school level and high school level participant self-reports. Therefore, the results of this study could be used to create opportunities for faculty dialogue and reflection to changes perspectives, inform future practice, provide realistic ways to implement change by using research-based evidence to challenge assumptions; and give sound reasons for new practices.

Keywords: Implicit theories, School culture, School level, Student transitions

1. Introduction

This study is the first to explore the effect of school level on faculty perceptions of their school growth mindset culture, or the belief in their teachers' ability to help all students grow and learn. Growth mindset theory contributes psychosocial perspectives on improving student motivation and achievement. Teacher beliefs and implicit theories influence teaching behaviors that have been shown to influence student academic behaviors and directly affect student transition success and completion rates (Blackwell, Trzesniewski, & Dweck, 2007; Dweck, Chiu, & Hong, 1995; Eccles & Midgley, 1989; Farrington et al., 2012). Teachers with growth mindsets have been shown to develop positive psychosocial skills in students leading to increases in student choices to engage in academic behaviors that explain increased school outcomes. Using dialogical processes of a school growth mindset culture may result in organizational improvements and increased teacher skills that support all students to grow and learn (Esses, Haddock, & Zanna, 1993).

The unidimensional construct of a school growth mindset culture consists of three sub-factors; collaborative planning, shared leadership, and open communication & support (Hanson, Bangert & Ruff, 2016). Growth mindset is an implicit theory grounded in social cognitive theory and the psychosocial theory of personal and collective efficacy (Bandura, 2001; Dweck & Leggett, 1988; Hanson, 2015). For this study the psychosocial construct of a school growth mindset culture was the outcome measure and school level was the independent variable. The overarching question explored in this study was, "Is there a relationship between school level and a school growth mindset culture as measured by the WMSM scale?"

A goal of this study was to provide an alternative lens to view the processes of student learning across school transitions such as elementary to middle, middle to high school, and high school to college and work. Akkerman and Bakker (2011) identified a difference in worldviews between secondary teachers and students. Data on malleable variables of school culture that vary with school level could be useful for administrators to begin dialogues with faculty regarding their perceptions, beliefs, and implicit theories (mindsets) (Blackwell, 2012; Dweck, 2002, 2010; Hoy, Tarter, & Kottkamp, 1991; Tarter & Hoy, 2004). Engaging in difficult dialogues is one of the essential practices for changing institutional practices and building institutional capacity in continuous improvement processes (D. Smith, personal communication, July 18, 2015). A recommendation for promoting student learning during transitions was building relationships and initiating dialogues to overcome sociocultural



differences between teachers and their new students (Eccles & Midgley, 1989; Middleton & Baartman, 2013).

Using data collected on the WMSM school growth mindset survey, teachers can quantify their beliefs about their school culture (espoused theories) and compare the results to their actual behaviors (theories-in-use) (Argyris & Schon, 1996; Mindset Works, Inc., 2015a-2015c; Ruff, 2002). Recurring use of the WMSM scale can provide feedback on the impact of interventions in a school's culture over time. High school faculty can explore possible reasons if differences exist in their school growth mindset mean between elementary and middle school levels, and challenge themselves to learn more about developing psychosocial skills in students. This may result in an increase in the faculty's collective belief in their ability to help all students learn and grow.

1.1 Definitions

Social Cognitive Theory (SCT): This theory provides a framework to explain the way individuals learn and behave through a triad of reciprocal influences from observing the behavior of others, influences in their social environment, and their own internal cognitive and physiological factors (Bandura, 2001).

Individual mindset: This construct was developed in the foundational research of Dweck (1986) on individual personality theory. Individual mindset is defined as a psychosocial concept of attitudes, or beliefs, about how the world works that resultantly influence the individual's behaviors and decisions.

Academic mindset: This construct was described by Farrington et al. (2012) as "beliefs, attitudes, or ways of perceiving oneself in relation to learning and intellectual work that support academic performance" (p. 28). The four distinct academic mindsets include beliefs; of belonging; that one can grow through effort; that one can succeed at the classroom tasks; and that the classroom work required has value. The four constructs of the academic mindset have been operationalized on the Project for Educational Research that Scales (PERTS) scale (Hanson, 2015; Hanson, in progress b; PERTS, 2014a, 2014b).

Boundary crossing: is "a person's transitions and interactions across different sites," (Suchman, 1994, p. 25 in Middleton & Baartman, 2013).

School growth mindset culture: This concept describes a culture with a, "common vision, sharing knowledge, support, and resources," (Blackwell, 2012, para. 6-10). Three subfactors have been identified through quantitative survey validation of the WMSM scale as collaborative planning, shared leadership, and open communication & peer support (Hanson et al., 2016).

Enabling School Structures: Hoy and Sweetland (2001) explained "enabling school structures should be places where professional relations are open, collegial, supportive, and empowering" (p. 317). Tarter and Hoy (2004) provided empirical evidence that collective efficacy in an enabling school structure explains improved school outcomes.



1.2 Theoretical Framework

This study explored the theories of organizational learning, growth mindset in public schools, and boundary crossing. Dialogical processes of boundary crossing and relative autonomy (a variable of self-efficacy theory) have been shown to influence student learning and engagement (Bandura, 2001; Briceño, 2013; Corrigan & Frith, 1976; Lacey, 1970; Mays, 1965; McGrew, 2011; Shor & Freire, 1987; Spector, 1988; Wenger, 1998; Willis, 1977/1981; Yeo, 2005). Akkerman and Bakker (2011) explained that "all learning involves boundaries" (p. 132, 133). Boundary theory has more recently been used in social theory to explore "marginal and decentered discourses of power" (Edwards & Fowler, 2007 in Akkerman & Bakker, p. 135).

Recent literature in social theory described a multiple dimensional model of the individual mind connected to others in ways that continuously construct and reconstruct the identity through dialogical processes (Dweck, 1999, Wenger, 1998). The relational influence of teacher beliefs, their social responsiveness and their interpersonal behaviors with students has been shown to influence student transition success. How the social dimension of knowledge construction influences a student's choice to engage learning has been described in Vygotsky's (1962, 1978) and Bandura's (1977, 1986, 1989, 1997, 2001) research on social cognitive theory. An example of this can be seen in Zimmerman's (1989) definition of student self-regulated learning: self-regulated learning is a process in which learners actively participate in their own learning in terms of metacognition, motivation and action. Successful self-regulated learners must use a varied assortment of tools to motivate and guide their own learning. All learners proactively seek out information when needed and take necessary steps to master this learning and perceive themselves as thinking, feeling, and acting on their own learning initiatives (Cheng, 2011).

Haslam, Reicher, and Platow (2011) highlighted the interplay of identity, politics and leadership. Questioning assumptions is an essential element in organizational learning (Argyris, 1999), and organizational learning is essential in improving schools' educational processes (Hall & Hord, 2015). Yet, many of the tacit beliefs, layers of assumptions in need of questioning, are integrated with identity, political ideology, and acted upon in decision making. If we are to provide schooling that truly facilitates the success of all students, we must think and act creatively in constructing and applying effective school theories and practices (Capper & Green, 2013). Through the development of new tools to question existing theory and validate new organizational theories, a broader understanding may emerge to better clarify the social influences that impact students' construction of knowledge and their identities as learners (Oakes, Welner, & Renée, 2015). This study attempts to contribute to this conversation in the hopes of providing empirical evidence that student success may be impacted by differences in a school's growth mindset; measured as the teachers' beliefs about their school's ability to help all students learn and grow.

2. School Transition Effects

As transitioning students experience changing school contexts, they can demonstrate withdrawal behaviors, such as reduced academic engagement, resulting in a drop in academic

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performance. Reduced academic behaviors include absenteeism, incomplete homework, and failure to study (Blackwell, Trzesniewski, & Dweck, 2011; Dweck, 2012; Eccles, Lord, & Midgley, 1991). Multiple studies showed student course failure during transition years in high school predicted school dropouts more than student grades. Allensworth and Easton (2005) reported students' chances of dropping out of high school increased by 30% if they failed one semester course in the first year of high school (Farrington et al., 2012, p. 59).

Students in school level transitions are learning how to relate to changes in norms and values, as well as developing their new identities in the new context (Akkerman & Bakker, 2011, p. 138). At the time students are transitioning to middle and high schools they are experiencing increased psychological sensitivity due to cognitive changes in adolescence that increase their awareness of their social situation, self, and others. Student self-conceptions arise such as the belief that if one has to work hard it reflects poorly on one's abilities compared to others (Farrington et al., 2012, p. 55). This belief has been studied in the growth mindset research and reported in the literature as a malleable variable that can be influenced through improvements in a school's growth mindset culture (Dweck, 2008; Gay, 2010).

2.1 Teacher Skills at Transition Sites

Teachers in middle and high schools were reported as having fewer skills than teachers in elementary schools to address student psychosocial factors needed to develop engagement in school. For example, secondary level teachers tended to reward ability rather than effort. They also demonstrated increased control over students compared to elementary levels, increased whole class and group work emphasizing social comparison, and used a higher standard for grading performance. Middle and high school teachers also used judgments about student attitudes and behaviors as direct factors when calculating student grades, not just student learning outcomes (Austin & McCann, 1992; Cross & Frary, 1999). Teachers at the secondary level also used teaching practices that reduced student autonomy and had fewer teacher-student relationships (Blackwell et al., 2007; Spector, 1988). Many secondary level teachers lack skills for developmentally appropriate responses to students' needs during transition years; thus contributing to reduced student academic engagement and to reduced pro-social behaviors (Eccles & Wigfield, 2002; Farrington et al., 2012, p. 63).

The middle and high school context included faculty use of behaviorist-style strategies to motivate disengaged students with threats of failure, reduced monitoring, and lack of feedback to students. These methods contributed to reductions in student perceptions of internal locus of control and withdrawal from engagement in school (Farrington et al., 2012, p. 49, 64). In contrast, faculty with a growth mindset were more likely to see growth potential in struggling students and to support persistence to mastery. Teachers with growth mindset praised students for their effort rather than traits. They were also more likely to support school change efforts (King & Shuford, 1996; Mueller & Dweck, 1998; Yeager, Johnson, Spitzer, Trzesniewski, Powers, & Dweck, 2014).

2.2 School Growth Mindset Culture

The variables of a school growth mindset compared favorably with several variables of the



learning organization model of Open Systems including; principal and faculty openness to change, collective efficacy, and work locus of control that explained improved school outcomes (Hanson, Ruff, & Bangert, 2016; Spector, 1988). The construct of school growth mindset culture seems also to be imbued by Senge's (1990, 2000) systems thinking model describing the influences on organizational learning through the administrator's behavior, the feedback loop, and collaborative behaviors toward goal setting. In sum, a review of the literature revealed school growth mindset culture compared favorably with social cognitive theory, learning organization theory, and themes found in the literature on improving schools (Delaney, Dweck, Murphy, Chatman, & Kray, 2015; Farrington et al., 2012; Murphy & Dweck, 2010; Shannon & Bylsma, 2007).

Applying growth mindset theory to develop growth mindset cultures in schools could increase teacher skills to support student psychosocial needs leading to the development of academic skills. School mindset interventions aim to develop the faculty belief that their school can help all students grow and learn (Blackwell, 2012; Farrington, 2013; Yeager & Walton, 2011). Teachers with growth mindset beliefs were more open to new information and demonstrated increased ability to resolve a conflict. They showed more tolerance, chose learning goals over performance goals, demonstrated persistence and resilience in the face of obstacles, and exhibited reduced stereotype behaviors (Briceño, 2013; Gay, 2010; Sprengel & Spritts, 2012; Yeager et al., 2014).

Current research is reporting the role an organization's values play in influencing the individuals' beliefs and behaviors within the organization (Dweck, 2010; Hoy et al., 1991; Tarter & Hoy, 2004). The role of a school growth mindset culture has been increasingly discussed in the literature on educational leadership and is a critical part of this body of research. Research results showed when faculty participated in professional development on growth mindset this resulted in increased reports of teacher belief in growth that had a lasting effect; influencing faculty and administrators' subsequent behaviors (Gay, 2010).

2.3 Developing a School Growth Mindset Culture

Administrators can share information with faculty about their potential to change and grow through effort and learning. When school organizations acted according to the belief that individuals can grow and learn this resulted in the development of growth mindsets in their students (Blackwell et al., 2007; Briceño, 2013; Farrington et al., 2012; Sprengel & Spritts, 2012; Yeager et al., 2012). Strategies promoting the development of faculty and student agency in schools were also found useful in promoting school growth mindsets (Blackwell, 2012).

2.4 Psychosocial Skill Recommendation

Recommendations for supporting student choice to engage in academic behaviors include developing a school growth mindset culture and teacher training that supports the development of students' psychosocial skill development. Psychosocial skills include increased "self-awareness, self-management, social awareness, relationship skills, and responsible decision-making" (Farrington et al., 2012, p. 49). Students with strong



psychosocial skills showed improved social behaviors, autonomy, engagement, persistence toward academic goals, and reduced emotional stress (Bandura, 1997, 2001; Briceño, 2013; Greenberg, Weissberg, O'Brien, Zins, Fredericks, Resnik, & Elias, 2003; Vygotsky, 1962, 1978). When schools have a growth mindset culture the faculty acts according to the belief that all teachers in the school can help all students in the school grow and learn. This increases the group's willingness to choose challenging organizational goals and leads to school improvement (Blackwell, 2012; Delaney et al., 2015; Dweck, 1986, 2010, 2012).

3. Methods

This study included a quantitative research design using SPSS version 22 analytical software (IBM, 2013) to perform a correlation analysis of variables and a multiple regression analysis of significantly correlated variables. Data collection used a combination of paper-based and online Likert-style surveys distributed to a stratified random sample of approximately 15 PK-12 school districts across a large northwestern state. Data was analyzed to determine covariance, correlations, with an analysis of variance.

3.1 Participants

The participants included faculty and administrators (n = 347) from a stratified random sample of 30 PK-12 schools across a large northwestern state. The sample was selected from a total population of 417 school districts including 10,153 teachers and 142,349 students during the 2014/2015 school year (Meador, 2015). A sample of schools, by class size, was selected through random number generator to obtain a representative sample. This sample size provided a 95% confidence level and a 5.16 confidence interval indicating the results of this study would generalize to the population under study. Table 1 in Appendix A shows the distribution of the stratified random sample.

Calculation	Categories by Student Enrollment					CI	CI
	< 150	150 to 500	501 to 1000	> 1000	Total	- CL	CI
Percent of total student population enrolled	17%	12%	23%	48%	100%		
Actual number of responses collected	45	73	122	107	347	95%	5.16
Percentage of total responses collected	13.0%	21.0%	35.2%	30.8%	100%		

Table 1. Table of the percent of public schools by size categories and number of responses collected

Note. CL = confidence level, CI = confidence interval.

3.2 Instruments

Data for this study was collected using a demographic questionnaire and the 20-item Likert-style WMSM scale that operationalizes the construct of a school's growth mindset



culture (Blackwell, 2012). The scale used in this study asks respondents to rate their level of agreement on items ranging from 1 = Strongly Disagree, 2 = Disagree, 3 = Somewhat Disagree, 4 = Somewhat Agree, 5 = Agree, and 6 = Strongly Agree. A school growth mindset culture was described by Blackwell (2012) as a culture with a, "common vision, sharing knowledge, support, and resources," (Blackwell, 2012, para. 6-10). Hanson, Bangert and Ruff (2016) provided empirical evidence for three subfactors of the uni-dimensional construct of a school growth mindset culture operationalized on the WMSM scale including: shared leadership, collaborative planning, and open communication & support.

3.2.1 Collaborative Planning (CP)

Collaborative planning was comprised of items 11-16. The items comprising this factor all related to formal structures within the system providing opportunities for teachers and administrators to collaborate through observation, shared planning, and feedback to improve instruction. The internal consistency reliabilities for CP was .89.

3.2.2 Shared Leadership (SL)

Shared leadership included items 1-5. The items included in this factor related to teacher and administrator engagement in collaborative decision-making processes. The internal consistency reliabilities for SL was .88.

3.2.3 Open Communication & Support (OCS)

The third factor consisted of items 6-10, 17 and 19. The items were related to teachers and administrators' participation in informal activities to support student instruction and individual goals. The internal consistency reliabilities for OCS was .73.

3.2.4 Scale Reliabilities and Construct Validity studies

The internal consistency reliabilities for the WMSM was .92. The constructs captured on the WMSM scale were empirically tested and shown to significantly correlate with open systems organizational learning variables of openness to change, work locus of control, collective efficacy, goal alignment, and organizational citizenship behaviors (Hanson, 2015; Hanson, in progress a; Hanson, Bangert, & Ruff, 2016). Appendix 1 includes the items on the WMSM scale.

4. Results of the Analyses

4.1 One-Way ANOVA

Results from a one-way analysis of variance (ANOVA) revealed that the elementary school What's My School Mindset mean scores were significantly higher than those for middle school (p < .001, d = 1.80) and high school teachers (p < .001, d = 1.20). The effect sizes (Cohen's d) for these comparisons ranged from moderate to large. However, there were no significant differences in WMSM mean scores when comparing elementary teachers to teachers in combined schools levels represented by PK-12, elementary/middle and high school/middle. Table 2 shows the WMSM means by school level and standard deviations.



School Level	n	Μ	SD
Pk-12	31	4.29	.82
Elementary	112	4.65	.72
Middle	56	4.18	.80
High School	95	3.87	.67
Elementary /Middle	25	4.27	.68
Middle/High School	28	4.23	.50

Table 2. ANOVA results Pearson correlations between building levels and standard deviations

4.2 Regression Analysis

Results of a multiple linear regression analysis, although significant, found that school level explained only about 5.2% of the variance in school mindset scores ($F_{(1, 347)} = 19.112$; *p* < .001). Although these results suggest that a small, yet significant, variation in teachers' WMSM scores is explained by school level, results from the ANOVA show that this variability in WSMS mean scores is primarily due to differences found when comparing elementary teacher WMSM means to middle and high school WMSM teacher means. Though there was a statistically significant difference between school level and school size. Figures 1 shows the graph of the WMSM mean scores by school level.





Figure 1. WMSM Means Plot by School Level (two-tailed test)

4.3 Discussion of the Results

The results of this study provide empirical evidence that a difference exists in faculty self-reports of their school culture between secondary and elementary school levels. When a school has a growth mindset culture, administrators and teachers interact in informal and formal structures that support each other, students, and the organization. A reduction in planning, sharing, and supporting behaviors is indicated by the significantly lower WMSM mean scores in secondary level schools than in elementary. The items of the WMSM scale suggest a reduction in teacher to teacher interaction, such as co-planning, and a reduction in teacher and administrator interaction, such as a reduction in collaborative decision-making.

Further, because openness to change, work locus of control, collective efficacy, and organizational citizenship behaviors have been shown to correlate with a WMSM culture, these faculty and administrative behaviors may be less likely occurring at the secondary level schools than in elementary. The reduction in these variables can theoretically be explained in part by teacher silos in single-subject matter classrooms, larger class sizes, increased student loads, and reduced parent participation at the secondary level; resulting in less opportunity to develop teacher peer, parent, and student relationships (Dwyer & Hecht, 2001). Results indicate lowered expectations, performance-based instructional strategies, and fixed mindsets toward students' abilities to learn and grow in secondary-level teachers.

Students experience physiological and psychological changes during the maturation that

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occur during the teenage years with heightened self-consciousness about one's self-image and increased social awareness. This change in student behaviors needs an increase in teacher supportive behaviors for students. However, research suggests secondary level teachers lack the necessary training or preparation to meet student needs with the psychosocial supports students. Teachers in secondary schools were also shown to engage in behaviorist strategies of discipline, a teaching practice associated with fixed mindset beliefs (Akkerman & Bakker, 2011, p. 138; Eccles & Wigfield, 2002; Farrington et al., 2012, p. 63).

5. Conclusion

The results of this study revealed school level explained a significant difference in a school's growth mindset mean as quantified in teacher and administrator self-reports on the What's My School Mindset? Scale (Mindset Works, Inc., 2015c). This study provides support for the literature that differences exist between school culture and teacher behaviors at the elementary and secondary school levels (Farrington et al., 2012; Blackwell et al., 2007). Akkerman and Bakker (2011) wrote boundaries can be "potential learning resources rather than barriers" (p. 137). Confrontation of "some lack or problem that forces the intersecting worlds to reconsider their current practices and interrelations" is required for transformation to occur.

5.1 School Growth Mindset Culture Implications

The results of this study could be used to create opportunities for faculty dialogue and reflection that "develops an expanded sense of perspectives...that informs future practice" (Akkerman & Bakker, 2011, p. 146). The results of this study may also provide realistic ways to implement change by using research-based evidence to challenge assumptions and give sound reasons for new practices (Ruff, 2002; Sanders & Sheldon, 2009).

Research-based data, as collected on the WMSM scale, may provide additional paths for administrators to encourage faculty to collaborate on new ways to support students during school level transitions that increases student success and school completion rates (Delaney et al., 2015; Dweck, 2010, 2012; Farrington et al., 2012; Farrington, 2013; Kearney, 2007; McGrew, 2011). Administrators can use the WMSM scale as a boundary object to capture and quantify their school's culture and to develop interventions that recognize the unique individual and school needs of their school context. School growth mindset culture interventions include opportunities for faculty to participate in the decision-making and change processes, professional development that targets the development of teachers' psychosocial skills supporting student academic skills, and scheduled time for professional collaboration (Hanson, Bangert, & Ruff, 2016).

Key strategies important to the development of teachers' skills include providing professional development and support embedded in the work day that promote teaching skills at providing students with psychosocial supports. Teachers can learn to reflect on one's own mindset and how one's epistemologies influence teacher choice of pedagogies and expectations of students. Administrators can develop school structures to support teacher to teacher interactions, teacher to administrator interaction, teacher to parent interactions, and



parent/student interactions in support of academic behaviors such as homework completion, study habits, and school attendance.

5.1 Limitations

This study explored the perceptions of teachers and administrators in a large, predominantly rural, white demographic, northwestern state of the U.S. The study design included a stratified random sample of schools representing approximately similar size, level, and demographics of the PK-12 public schools in the state. However, respondents to the surveys included a slightly larger representation of schools in the category under 1,000 student enrollment than was actual for school enrollments in that state. Table 1 shows statistics for comparison of the school size with the state actual percentage of enrollment by school enrollment. This study was performed in a single state and may not generalize to other state school populations that have different demographics of school sizes, urbanicity, or diverse populations. School classification had a significant effect on school growth mindset mean and may influence the faculty's perceptions of their school's ability to help students learn and grow.

5.2 Suggestions for Future Research

Future studies could include a qualitative study design to explore and develop a rich thick understanding of differences in teacher and student psychosocial skills, implicit theories, and behaviors between elementary, middle, and high school contexts, and between school sizes. A quantitative study to explore the correlation between teachers' epistemological beliefs at differing school levels, student academic behaviors, and student non-academic behaviors might reveal further variables to explore. Regression analyses of variables might provide empirical evidence explaining how differences in school level impact teacher's perceptions and beliefs about their school's ability to help all students learn and grow. Understanding the influence of school transitions on students and the effect of teacher beliefs in their school's ability to help students' develop non-cognitive skills could provide insights to develop programs for teacher development. Finally, research suggests that measures of a school's growth mindset at boundary crossings of elementary to middle school, middle to high school, and high school to college and work are an important and warranted area for further study.

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Appendix

Appendix 1. What's My School Mindset (WMSM) Survey

Scale: Never = 1, Rarely = 2, Sometimes = 3, Frequently = 4, Usually = 5, Always = 6

1. Leadership opportunities are open to all staff members and staff members are invited to participate periodically throughout the school year.

2. We have systems where teachers are directly involved and participate in decision-making and planning for site initiatives.

3. Administration and leaders communicate decision-making strategies with staff and elicit their input.

4. Staff are able to put ideas "on the table" and "take them off" safely during planning, collaboration, and decision-making meetings.

5. Teachers are invited to give critical feedback about administrative practices and how they would like additional support.

6. Staff members are reluctant to work with or support new or struggling teachers. [Reverse-scored]

7. Teachers observe one another and give each other feedback to develop the team's best practices.

8. We have exclusive cliques or "camps" within our faculty. [Reverse-scored]

9. Teachers collaborate regularly, sharing or co-developing lessons, assessments, and student work.

10. Our teachers tend to protect or guard our lessons, strategies, tests, etc. from one another. [Reverse-scored]

11. Instructional expectations, standards, and evaluation protocols are made clear to teachers



in advance.

12. Administrators communicate a sincere belief that staff members can develop their teaching skills with practice and feedback.

13. Teachers receive clear feedback on and ongoing support for their practice outside of formal evaluations.

14. Teachers, coaches, and administrators work together to design goals and plans for teacher development.

15. Teachers receive professional development that is targeted to their professional needs and goals.

16. Time is provided in the work day for coaching, co-planning/co-teaching, and structured professional learning.

17. Administrators and teachers in our school truly believe that they can help all students to meet learning goals.

18. There are structures for teachers and administrators to share information and work together to meet the specific needs of individual students.

19. There is an "us against them" feeling between teachers and students. [Reverse-scored]

20. We review our current state and set improvement goals for both the short and long-term.

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