

# Assessment of the Quality of Job Descriptions of Safety Jobs in the Saudi Companies

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#### **Abstract**

The poor occupational safety and health (OSH) performance of many sectors in Saudi Arabia necessitates studying the reasons behind this performance. While other studies addressed many potential reasons, the objective of the current study is to investigate the quality of job descriptions of the safety jobs in Saudi Arabia. A sample of 69 job descriptions for several safety job titles and from different industrial or service sectors were analyzed to discover the important factors that may have an impact. The results revealed that there are some gaps in the design of the sampled job descriptions' components, particularly in the job information and the required qualifications for the jobs. The quality of job descriptions varied from one

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industrial sector to another, with oil & gas, petrochemicals and utilities sectors being in the top, and manufacturing, education/training, construction, and service/retail/distribution in the bottom in terms of job descriptions quality. There was no clear relationship between the safety job title and the quality of job descriptions. However, the required experience had positive impact on the quality of job descriptions of safety jobs. It is recommended that further studies covering a larger sample size of job descriptions to be conducted to obtain results that can be generalized and utilized in setting proper policies to improve the practices of the Saudi companies in the design of job descriptions of safety jobs and, hence, hiring the appropriate safety professionals.

Keywords: Job description; Safety jobs; Safety professionals; Saudi Arabia

#### 1. Introduction

Recently, there has been a growing interest in occupational safety and health (OSH) in Saudi Arabia. The official bodies necessitate that companies adopt OSH policies and also to pay great attention to the importance of safety means (Al-Ghamri, 2017). The reasons behind such growing interest in OSH are many, of which the low level of safety performance found in many studies (Taylan et al., 2017; Alsubaie, 2017; Ahmed et al., 2017; Al-Qubaisi, 2016; Mosly, 2015; Alolah et al., 2014; Noweir et al., 2013; Al Haadir and Panuwatwanich, 2011; Hassanain and Al-Mudhei, 2006) is an important one. There were some efforts to explain the poor OSH performance of the Saudi companies. For instance, Noweir et al. (2013) discussed several factors, such as improper enforcement of regulations, lack of information about OSH needs, lack of coordination among official bodies related to OSH, and lack of specialized safety professionals. Other researchers linked that performance to the organizations' safety culture (Alasmari et al., 2012, Alqubaisi, 2017) and inefficient OSH management systems (Suresh et al., 2017; Al-Darrab et al., 2013; Al Haadir and Panuwatwanich, 2011).

All of the aforementioned factors, undoubtedly, have an obvious role in the OSH performance. Nevertheless, the presence of competent safety specialists has a significant impact on the safety culture of organizations (Wu et al., 2010; Wu et al., 2007; Wu, 2004, Tweeddale, 2001), which is "the attitude, beliefs, perceptions and values that employees share in relation to safety in the workplace (Cox and Cox, 1991)." The presence of competent safety specialists is a key component of any OSH management systems. It is worth mentioning that Noweir et al. (2013) found that only approximately third of the companies in their sample had safety specialist. On the other hand, Al-Ghamri (2017) recommended that qualified OSH personnel should be hired to improve the OSH performance of small Saudi companies. However, this cannot be achieved unless the roles and responsibilities of the safety professional in an organization as well as the required competencies and qualifications are well-defined. This is normally documented in the job description. Thus, the first step towards hiring the appropriate safety professional is to accurately design the related job description.

A job description is a written document that outlines the duties, responsibilities, contributions, behaviors, outcomes and required qualifications for a specific job in an organization (Rohr, 2016). The job description is, therefore, the detailed requirement of a specific job. The Job



description is the outcome of detailed job analysis. Job descriptions are an essential tool in the recruitment and selection process. They describe the skills and knowledge required for the position as well as personal abilities and physical requirements (Gan and Kleiner, 2005). Additionally, job descriptions can be used by safety educators to get up-to-date information about the emerging competencies that should be attained by the safety professionals to cover them within the educational curricula.

Unless the job descriptions of safety positions in an organization are properly designed incompetent safety professionals will be hired and, consequently, the OSH management system will be seriously affected resulting in lower performance. Based on this, the authors suggest that the job description of a safety position can be considered as a leading indicator of OSH performance of an organization. It is, therefore, important to study the quality of job description of safety positions in the Saudi companies. The objective of the current study is to investigate the appropriateness of the elements of job descriptions of safety positions in a random sample of Saudi companies from several sectors.

#### 2. Methods

# 2.1 Sampling Procedure

Before sample collection, it was necessary to know the titles of safety jobs commonly utilized in the Saudi companies. Examining hundreds of job descriptions and job announcements of positions related to the field of OSH revealed that the job titles related to the safety profession and used by the Saudi companies were safety inspector, safety trainer, safety specialist, safety engineer, loss prevention engineer, safety supervisor, safety advisor, safety coordinator, safety officer and safety manager. Accordingly, these titles were used as keywords for searching or requesting the related job descriptions.

The investigated job descriptions were collected from many sources, mainly job advertisements of well-known recruitment agencies (Pitt & Mewburn, 2016; Park et al., 2009; Hall-Ellis, 2006), companies' human resources or safety departments, and the companies' official websites (Teare et al., 2017; Weiss-Gal & Liven, 2010).

A total number of 69 job descriptions were collected during the period from March to September 2017. They were classified based on the job title and the industrial sector before further processing. The industrial sectors were classified as oil and gas, petrochemicals, manufacturing, construction, utilities, education, and service/retail/distribution. The sample characteristics are presented in Table 1.

#### 2.2 Assessment of Job Description

There is no unified form to write a job description in. However, some main components existing in all job descriptions, such as job information, duties and responsibilities, and requirements (qualifications) of the job (Jerabek, 2003). The details of these components vary from company to another. Nevertheless, all of them should include the title of the job, the purpose of the job, working conditions, principal duties and responsibilities, as well as



education, professional certification, specialized knowledge, technical skills, interpersonal skills and experience (Smith, 2015; Cushway, 2008). For easy assessment of job descriptions, the components were assessed based on the following components:

- 1. Job information (INFO): this includes job title (INFO1), the purpose of the job (INFO2) and working conditions (INFO3).
- 2. Job roles and responsibilities (ROLE)
- 3. Job requirements and qualifications (QUAL): this include education (QUAL1), professional certification (QUAL2), specialized knowledge (QUAL3), technical skills (QUAL4), personal abilities (QUAL5) and experience (QUAL6).

The collected job descriptions were assessed via these three main components using a 5-point Likert scale. The scores 5, 4, 3, 2 and 1 were given when the quality of a component of the job description was excellent, good, moderate, poor and not existing, respectively. The scores were given based on the presence or absence of the related details or subcomponents. Three persons participated in the assessment: one safety academician, one safety practitioner and one human resources academician. Their scores of an element were averaged and rounded to the nearest whole number.

Table 1. Job description sample characteristics

	Number of job	<b>C</b> 1	Number of job
Characteristic	descriptions	Characteristic	descriptions
Safety job title:		Industrial sector:	
Safety engineer (SE)	15 (21.7%)	Oil & gas (OGS)	19 (27.5%)
Safety specialist (SSp)	9 (13.0%)	Service/retail/distribution (SRD)	13 (18.8%)
Safety manager (SM)	9 (13.0%)	Petrochemicals (PET)	12 (17.4%)
Safety advisor (SA)	7 (10.1%)	Construction (CON)	9 (13.0%)
Safety inspector (SI)	5 (7.2%)	Education/training (EDU)	6 (8.7%)
Safety supervisor (SS)	5 (7.2%)	Utilities (UTL)	6 (8.7%)
Safety coordinator (SC)	5 (7.2%)	Manufacturing (MAN)	4 (5.8%)
Safety officer (SO)	5 (7.2%)	Years of experience:	
Safety trainer (ST)	5 (7.2%)	0 - 5 years	37 (53.6%)
Loss prevention engineer (LP)	4 (5.8%)	6 - 10 years	24 (34.8%)
		> 10 years	8 (11.6%)
Total number	69 (100%)		



#### 2.3 Statistical Analysis

This study investigates the overall quality of job descriptions of safety jobs, as well as whether the job title, industrial sector and required experience have an impact on the quality of the sampled job descriptions. Descriptive statistics, such as mean, standard deviation (SD), the coefficient of variation (CV) and interquartile range (IQR) were utilized in the analysis. The required experience for the job (in years) was treated as a continuous variable and, hence, linear regression was used to test its impact on the quality of job descriptions. A 95% confidence level was used to test the statistical significance when needed.

### 3. Results and discussion

### 3.1 Overall Evaluation of Job Descriptions

The complete assessment scores are presented in Table 2 and the mean scores are shown in Figure 1. The overall mean score of the collected 69 job descriptions was  $3.8\pm0.7$  out of 5.0. This mean score is indicative of overall above average quality of job descriptions of the safety positions in the Saudi companies although some of the sampled job descriptions were well-written and others were poorly written (the range of mean score was 2.2-4.8). The poorly designed job descriptions are unlikely to enable hiring competent safety professionals. As a result, the OSH management systems or the safety culture of the Saudi companies were negatively affected (Tweeddale, 2001) with the final result of poor OSH performance as discussed in the previous sections.

Table 2. Evaluation of the components of the sampled job descriptions of safety positions

Job description number	Safety Job	Industrial sector	Experience (years)	Job Information (INFO)	Roles & Responsibilities (ROLE)	Qualification (QUAL)	Overall Mean
1	SO	MAN	5	3	5	3	3.7
2	SO	MAN	7	4	3	4	3.7
3	SO	SRD	5	3	5	2	3.2
4	SO	CON	6	3	2	3	2.4
5	SO	CON	10	4	3	4	3.7
6	SA	PET	20	4	4	5	4.3
7	SA	PET	1	4	5	3	4.0
8	SA	OGS	1	4	5	4	4.2
9	SA	OGS	10	5	5	5	5.0
10	SA	OGS	0	3	5	2	3.6
11	SA	CON	5	3	4	4	3.7



12	SA	PET	8	3	5	3	3.7
13	SS	OGS	8	3	5	4	4.2
14	SS	SRD	3	3	4	2	2.8
15	SS	SRD	0	4	5	1	3.4
16	SS	CON	10	4	5	3	4.0
17	SS	MAN	5	3	5	3	3.7
18	SC	UTL	2	3	4	3	3.5
19	SC	OGS	5	4	4	3	3.6
20	SC	OGS	5	4	5	5	4.7
21	SC	OGS	3	3	3	2	2.8
22	SC	UTL	2	3	5	4	3.9
23	SI	PET	19	4	5	5	4.6
24	SI	OGS	6	3	5	3	3.8
25	SI	SRD	5	3	5	3	3.8
26	SI	SRD	6	3	3	2	2.4
27	SI	CON	5	5	5	3	4.3
28	SSp	UTL	3	3	4	4	3.8
29	SSp	UTL	5	3	4	3	3.4
30	SSp	OGS	10	5	5	5	5.0
31	SSp	SRD	10	4	3	3	3.3
32	SSp	SRD	3	3	5	1	3.1
33	SSp	UTL	2	4	5	3	4.1
34	SSp	CON	10	4	5	5	4.7
35	SSp	PET	3	4	5	4	4.3
36	SSp	PET	10	4	5	5	4.7
37	LP	OGS	10	5	5	4	4.7
38	LP	OGS	10	5	5	5	5.0
39	LP	SRD	0	4	5	1	3.4
40	LP	SRD	5	3	2	3	2.4
41	SE	PET	15	4	5	5	4.7
42	SE	PET	1	3	4	3	3.3



43	SE	PET	20	4	5	5	4.5
44	SE	OGS	2	4	5	4	4.4
45	SE	OGS	4	4	5	4	4.4
46	SE	OGS	1	4	5	2	3.6
47	SE	OGS	10	5	5	5	5.0
48	SE	OGS	9	4	5	4	4.2
49	SE	EDU	0	4	5	2	3.8
50	SE	CON	0	4	5	3	3.9
51	SE	CON	6	2	2	2	2.2
52	SE	MAN	0	3	5	3	3.4
53	SE	PET	12	4	5	5	4.5
54	SE	PET	8	3	5	4	3.9
55	SE	PET	10	4	5	5	4.7
56	SM	UTL	10	5	5	5	5.0
57	SM	SRD	10	4	5	4	4.3
58	SM	SRD	5	4	2	3	2.9
59	SM	OGS	5	5	5	5	4.7
60	SM	OGS	18	5	5	4	4.7
61	SM	EDU	15	5	5	5	4.7
62	SM	SRD	5	5	5	3	4.4
63	SM	SRD	12	4	4	3	3.7
64	SM	CON	5	3	2	3	2.7
65	ST	EDU	4	5	5	2	4.1
66	ST	OGS	7	3	4	3	3.3
67	ST	EDU	3	3	2	2	2.3
68	ST	EDU	3	3	2	2	2.3
69	ST	EDU	10	4	3	4	3.7

Figure 1 shows that the mean scores of the three main components of the job description, i.e., INFO, ROLE and QUAL, were 3.7±0.7, 4.4±1.0 and 3.3±1.0, respectively, indicating that the sampled companies gave the greatest attention to roles and responsibilities when writing the job descriptions of safety positions. This positive point was, however, counteracted by low quality of other components of job description. For instance, the qualifications' component



was, generally, poorly written. Studying the details of the component QUAL, it was found that education (QUAL1), specialized knowledge (QUAL3), technical skills (QUAL4) and experience (QUAL5) were moderately written. However, the other requirements, i.e., professional certification (QUAL2) and personal abilities (QUAL6) were not properly shown in most of the job descriptions, resulting in lowering the overall score of the QUAL component to slightly above average. The absence of professional certification requirement in many job descriptions may be explained by the absence of professional safety organizations in Saudi Arabia, except for the General Directorate of Civil Defense which provides certification only in firefighting. Furthermore, the awareness of the importance of personal abilities is probably low although many studies found that they are among the most important competencies of the safety professionals (Chang et al., 2012; Leemann, 2005; Blair, 2004). The low quality of the qualifications' component constitutes a serious weakness in the safety awareness of the Saudi companies as it means that they will not hire the appropriate safety professionals to hire (Wu et al., 2010). Many plant owners or managers underestimate the importance of hiring qualified safety professionals as they think that it is an easy task that can be handled by technical staff from other departments such as maintenance department (Noweir et al., 2013).

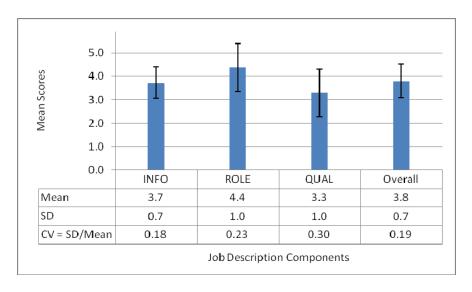


Figure 1. Average components' scores of the job descriptions of safety positions

The component job information (INFO) had above average score (3.7). The analysis of its attributes revealed that this score was elevated by the presence of the job title (INFO1) in all job descriptions. The other two attributes, i.e., job purpose (INFO2) and work conditions (INFO3), were, however, unclearly shown in the job descriptions. The latter two attributes are important characteristics that should be considered in job design as they have significant impact on job satisfaction as described in job design theories (Bakker and Demerouti, 2014; Bakker and Demerouti, 2011; Humphrey et al., 2007; Morgeson and Humphrey, 2006; Hackman & Oldham, 1980; Hackman & Oldham, 1976). Human resources managers should keep in mind that the safety professionals have a certain level of knowledge about job design theories, and they expect to see these important job design elements in the job descriptions. Unless they find them, they are likely to develop a negative impression about the safety



culture of the organization. This may result in limited opportunities of hiring highly qualified safety professionals. Furthermore, the current job holders may develop job dissatisfaction and reduced performance if they find the actual job purpose and working conditions are different from what they expected.

Comparing the coefficients of variation for the scores of the components, Figure 1 shows that the variation among the sampled job descriptions was highest in the component QUAL (CV = 0.30, IQR = 1.5)) and lowest in INFO (CV = 0.18, IQR = 0.7) with ROLE in between (CV = 0.23, IQR = 1.0). For overall means, the variation was relatively low (CV = 0.19, IQR = 1.0).

To test the consistency of the quality of the elements of the sampled job descriptions, the Pearson's correlation coefficient was used. Table 3 shows that correlation between the two elements QUAL and INFO was stronger than that between ROLE and INFO, and the latter was stronger than that between QUAL and ROLE, although all of the correlations were significant. This is an indication that the quality levels of the three elements were positively correlated in a considerable number (but not all) of job descriptions. On the other hand, the correlations between the overall quality and the job description elements were strongly positive.

Table 3. Correlations among the sampled job description's elements (Pearson's correlation coefficient)

	INFO	ROLE	QUAL
ROLE	0.444**		
QUAL	0.552**	0.340*	
Overall	0.793**	0.762**	0.819**

<sup>\*</sup> *P*-value < 0.001

### 3.2 Evaluation of Job Description Components According to Industrial Sector

The influence of industrial sector on safety jobs description is presented in Table 4 and the averages of industries are shown in Figure 2. The highest mean scores were observed in job descriptions from petrochemicals industries (4.3±0.4), oil & gas industries (4.2±0.7) and utility companies (4.0±0.6). The high quality of the job descriptions from the petrochemicals and oil & gas industries is mainly attributed to the long experience of the two leading companies in Saudi Arabia – ARAMCO and SABIC – both have established their OSH management systems earlier than any other company in Saudi Arabia (Kadasah, 2015; Al-Darrab et al., 2013), and many other companies consider both as benchmarks in OSH performance. It is expected that the high safety performance of the petrochemicals and the oil & gas companies was reflected in the quality of job descriptions of the safety jobs. On the other hand, in spite of the poor safety culture found by Al-Qubaisi (2016) in a utility company based on data of the period 2010 – 2014, the quality of job descriptions from this sector was high, reflecting a recent interest in establishing OSH management systems. This is evident particularly in the Saudi Electricity Company that has started the system (Aburass, 2018).

<sup>\*\*</sup> *P*-value < 0.001



Table 4. Evaluation of job description components according to industrial sector

Safety Job title	Statistic	Job Information (INFO)	Roles & Responsibilities	Qualification (QUAL)
Petrochemicals (PET)	Mean	3.8	4.8	4.2
	SD	0.4	0.4	0.9
Oil & gas (OGS)	Mean	4.2	4.8	3.8
	SD	0.7	0.5	1.0
Utilities (UTL)	Mean	3.7	4.5	3.7
	SD	0.7	0.5	0.8
Manufacturing (MAN)	Mean	3.1	4.5	3.3
	SD	0.6	1.0	0.6
Education/training (EDU)	Mean	3.9	3.7	2.8
	SD	0.9	1.5	1.1
Construction (CON)	Mean	3.6	3.7	3.2
	SD	0.7	1.4	0.9
Service/retail/distribution	Mean	3.5	4.1	2.4
(SRD)	SD	0.7	1.2	0.9

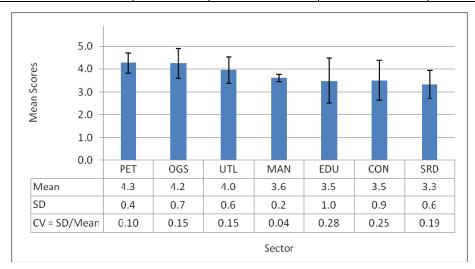


Figure 2. Mean score of job descriptions according to industrial sector

The job descriptions from the other sectors had moderate quality, such as manufacturing (3.6±0.2), education/training (3.5±1.0), construction (3.5±0.9) and SRD (3.3±0.6). The low quality of job descriptions from these sectors is in line with the low OSH performance found in other studies related to manufacturing sector (Al-Ghamri, 2017; Noweir, et al., 2013) and construction sector (Mosly, 2015; Al Haadir and Panuwatwanich, 2011). Furthermore, Kadasah (2015) concluded that the service sector and educational institutions came far after manufacturing sector in OSH performance. The relatively poor performance of these sectors might have associated the poor job descriptions of safety positions.



It was mentioned in the previous section that the overall quality of the job description component QUAL was found lower than other components. Table 4 shows that this was more evident in education, construction, SRD and, surprisingly, oil & gas sectors. In other sectors, its quality was equal or higher than the INFO component. Furthermore, the quality of the component ROLE was higher than the remaining two components (INFO and QUAL) in job descriptions from all sectors except for education/training sector, where INFO was scored better.

Figure 2 shows that the CV values of the scores of job descriptions from the least three sectors were higher than other sectors, indicating less consistency among those sectors in writing the job descriptions of safety jobs.

#### 3.3 Evaluation of Job Description Components According to Safety Job Title

The mean scores of job description components according to job title are presented in Table 5. Additionally, the overall mean score of job descriptions of the safety job titles are illustrated in Figure 3, which shows that the job descriptions of the job titles SM, SA, SSp and SE were very good (≥ 4.0) whereas those of the job titles SO and ST had slightly above average scores (3.3 and 3.1, respectively). The scores of the titles LP, SI, SC and SS were well-above average (from 3.6 to 3.9). These results do not allow for a solid conclusion about the relationship between the job title and the quality of job description. For instance, the job titles SM (managerial position) and SA (supervisory position) had the highest scores among others. This would be explained by a greater attention given from Saudi companies to the job descriptions of the higher safety positions. The other managerial and supervisory (SO, SS and SC) titles had the same high scores. However, this was not the case as the job descriptions of the latter three job titles were lower in quality. Furthermore, technical safety jobs such as SI and SSp were better than the higher safety jobs SO, SS and SC. Nonetheless, it is noted that the best job description score was for the title SM and the lowest was for the title ST.

Figure 3 shows that the variability of job description scores was low for the job titles SA (CV = 0.12) and SS (CV = 0.15), whereas it was large for LP (CV = 0.30), ST (CV = 0.25) and SI (CV = 0.22). Variability of other titles scores were in between (CV = 0.17 – 0.20). In line with what was mentioned in the previous subsection, the jobs with the higher mean scores showed relatively higher score variability, as predicted from the values of CV (Fig. 3), indicating that not all of the companies having these jobs had a well-defined job description.

Considering the quality of job description components, Table 5 shows variable trends within the same safety job title. For instance, the job description quality was highest for the job title SM, based on overall assessment  $(4.1\pm0.8)$ , and based on the components INFO  $(4.4\pm0.6)$  and QUAL  $(3.7\pm0.8)$ . However, it was ranked seventh based on the quality of the component ROLE  $(4.2\pm1.3)$ . On the other hand, the job description quality was lowest for the job title ST, based on overall assessment  $(3.1\pm0.8)$ , and based on the components ROLE  $(3.2\pm1.3)$  and QUAL  $(2.6\pm0.8)$ . However, it was ranked sixth (out of ten) based on the quality of the component INFO  $(3.6\pm0.9)$ .



Table 5. Evaluation of job description components according to safety job title

Safety Job title	Statistic	Job Information (INFO)	Roles & Responsibilities (ROLE)	Qualification (QUAL)
Safety Manager (SM)	Mean	4.4	4.2	3.7
	SD	0.6	1.3	0.8
Safety Advisor (SA)	Mean	3.8	4.7	3.7
	SD	0.7	0.5	1.0
Safety Engineer (SE)	Mean	3.8	4.7	3.6
	SD	0.7	0.8	1.1
Safety Specialist (SSp)	Mean	3.9	4.6	3.7
	SD	0.6	0.7	1.2
Loss Prevention (LP)	Mean	4.2	4.3	3.3
	SD	1.1	1.5	1.6
Safety Inspector (SI)	Mean	3.5	4.6	3.2
	SD	0.8	0.9	1.2
Safety Coordinator (SC)	Mean	3.5	4.2	3.3
	SD	0.5	0.8	1.0
Safety Supervisor (SS)	Mean	3.4	4.8	2.6
	SD	0.6	0.4	1.2
Safety Officer (SO)	Mean	3.3	3.6	3.1
	SD	0.7	1.3	1.0
Safety Trainer (ST)	Mean	3.6	3.2	2.6
	SD	0.9	1.3	0.8



Figure 3. Mean overall scores of job descriptions according to safety job title



In general, the component INFO was best described in the job descriptions of the job titles SM  $(4.4\pm0.6)$  and LP  $(4.2\pm1.1)$ , whereas it was lowest for SO  $(3.3\pm0.7)$  and SS  $(3.4\pm0.6)$ . The quality of the component ROLE was better for the job titles SS  $(4.8\pm0.4)$ , followed by SA, SE, SSp, SI, LP, SM and SC (from 4.2 to 4.7), and finally SO  $(3.6\pm1.3)$  and ST  $(3.2\pm1.3)$ . The component QUAL was best described for the job titles SM, SA and SSp (mean score = 3.7) and worst for the job titles SS and ST (mean score = 2.6).

#### 3.4. Evaluation of Job Description Components According to Required Years of Experience

Figure 4 shows that there are positive linear correlations between years of experience required for the safety jobs and the mean scores of job descriptions quality. The correlation was significant for the job description components INFO ( $R^2 = 0.1296$ , P-value = 0.002), QUAL ( $R^2 = 0.4146$ , P-value < 0.001) and overall mean scores ( $R^2 = 0.2187$ , P-value < 0.001). However, it was insignificant with the scores of the ROLE component ( $R^2 = 0.007$ , P-value = 0.494).

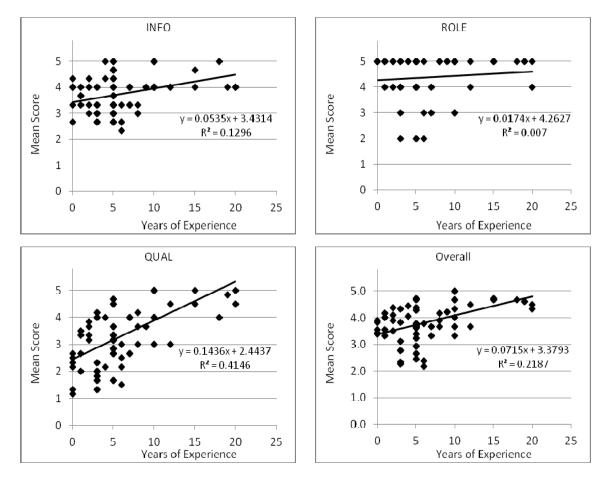


Figure 4. The relationship between the required years of experience for safety jobs and mean scores of job description components

These positive correlations indicate that the Saudi companies give more attention in designing job descriptions of the safety positions requiring longer experience. An explanation of this may be that the jobs with longer experience are associated with important roles and



responsibilities that have an impact on the companies and, consequently, are highly paid. Hence, the companies will be eager to hire highly qualified safety professionals for these jobs. To achieve this, the companies have to well-design the job description, particularly the QUAL component.

#### 4. Conclusions

This study investigated the quality of job descriptions of safety jobs in the Saudi companies. A total of 69 job descriptions were studied to explore the factors that may influence the quality of job description design. Overall, there were some gaps in the design of the job descriptions of safety jobs. Although the roles and responsibilities were, relatively, well-written in the sampled job descriptions, the other components, i.e., job information and required qualifications, were poorly designed in most of the job descriptions. The poorly-designed job descriptions of safety jobs may have a negative impact on the OSH performance of the Saudi industrial and service sectors for several reasons. Firstly, this will limit the chance of hiring highly qualified safety professionals who are vital to the success of OSH management systems in organizations. Secondly, the relationship between the presence of qualified safety professionals and the safety culture (and performance) in an organization is a two-way relationship. In other words, poor safety culture results in hiring unqualified safety professionals which, in turn, will negatively impact the safety culture in a non-ending cycle. Thirdly, the low quality of job descriptions will not allow for exploring the proper competencies that the safety professionals should have before joining the jobs. This will make the safety professional uncertain of what level of safety education or training and which skills he should attain. Furthermore, the educational institutes will have insufficient information about these competencies to consider them in the safety programs curricula.

The current study reveals that the most important factors that had an impact on the quality of the sampled job descriptions of safety jobs were the industrial sector and the required years of experience, regardless of the job title or level. Despite having some gaps, the oil & gas, petrochemicals and utility sectors had better-designed job descriptions than other sectors. It is recommended that their practices be publicized for the benefit of the other sectors.

It is worth mentioning that the Saudi Ministry of Civil Service publishes the catalogue of the job descriptions of all governmental jobs. It is highly recommended that the Ministry pays attention to safety positions' job descriptions. Their models of job descriptions may be worthy to be followed by the private sector if well-prepared.

The current study has one limitation that should be considered. Due to less than expected response rate from industries, the sample size was not large enough to generalize the results of the study. However, the results were interpreted in light of some recently published research about the OSH performance of several sectors in Saudi Arabia, where the agreement was found in many cases. It is recommended, therefore, that a larger sample of job descriptions of safety jobs be studied and the impact of other potential factors on the quality of job descriptions be investigated. Other qualitative and quantitative methods for analysis may also be utilized in future studies.



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# Glossary

CON: Construction sector

EDU: Education/training sector

INFO: Job information

LP: Loss prevention engineer

MAN: Manufacturing sector

OGS: Oil & gas sector

PET: Petrochemicals sector

QUAL: Job qualifications

ROLE: Job roles and responsibilities

SA: Safety advisor

SC: Safety coordinator

SE: Safety engineer

SI: Safety inspector

SM: Safety manager

SO: Safety officer

SRD: Service/retail/distribution sector

SS: Safety supervisor

SSp: Safety specialist

ST: Safety trainer

UTL: Utility sector

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